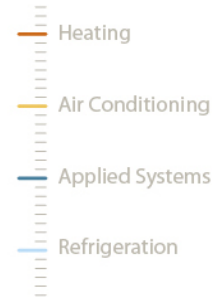




All Seasons
° CLIMATE COMFORT



SERVICE ENGINEER/TECHNICIAN (JHB)

MAIN PURPOSE OF JOB

The Service Engineer is responsible for the customer after sales back up , site inspections of new and existing sites, warranty failures equipment inspection, formulation of warranty findings reports, equipment commissioning, internal staff product training, maintenance contract supervision.

CORE KPI's

- Provide a safe working environment and ensure the safe operating condition of the equipment.
- Provide 24 hour telephonic access for dealers and end users that need technical assistance.
- Carry out site inspection and supervise the correction of problematic unit functions.
- Supervise the correction and provide technical back up to dealers and end users
- Carry out site inspections for major warranty claims.
- Report back to branch Service Manager the findings of such inspections.
- Carry out site inspections on buildings where there is a possibility of a maintenance contract.
- Report back to Branch Service Manager the findings of such inspections.
- Supervise dealer performance on sites that have contracted maintenance service contracts with DASA.
- Compile reports of site findings. Forward them to the Branch Service Manager.
- Generate new work on the contracted sites by suggesting possible improvement to the existing system and forward to the Branch Service Manager.
- Supervise alterations once approved that the dealers performance and standard of work is to DASA standards
- Supervise dealer performance on breakdown chargeable work.
- Carry out ad hoc site inspections of VRV system during the construction phase to ensure correct installation.
- Do pre commissioning inspections on sites.
- Witness VRV system pressurization test
- Witness vacuum pressures on site.
- Carry out all commissioning of VRV and Chiller systems.
- Formulate job cards on a weekly basis and send them to the Branch Service Manager every Monday morning.
- Partake in the bi annual stock take as instructed by the Branch Manager

EDUCATION & EXPERIENCE

- Grade 12 (Previous Standard 10) and or Technical school.
- N 3 Mechanical Certificate
- Minimum of 5 years maintenance experience.
- Knowledge of maintenance activities
- Computer skills
- Good interpersonal and communication skills
- Good planning and organizational skills

To apply for this position please forward your details to jobs@daikin.co.za